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PTO/SB/21 (09-08)

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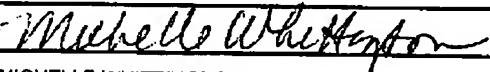
(to be used for all correspondence after initial filing)

	Application Number	10/680,345	
	Filing Date	10/08/2008	
	First Named Inventor	AMYOT	
	Art Unit	2196	
	Examiner Name	WHIPPLE, Brian	
Total Number of Pages in This Submission	10	Attorney Docket Number	560 (P1307US00)

ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input checked="" type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please Identify below):
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	MITEL NETWORKS CORPORATION		
Signature			
Printed name	MICHELLE WHITTINGTON		
Date	OCTOBER 24, 2008	Reg. No.	43,844

CERTIFICATE OF TRANSMISSION/MAILING

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Signature	
Typed or printed name	MICHELLE WHITTINGTON
Date	OCTOBER 24, 2008

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Appl. No. 10/680,345
Response dated Oct. 24, 2008

Reply to Office Action of July 31, 2008

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Daniel AMYOT et al
Serial No.: 10/680,345
Filed: October 8, 2003
For: INTERACTIVE CONFLICT RESOLUTION
FOR PERSONALIZED POLICY-BASED SERVICES
Art Unit: 2196
Examiner: Brian P. Whipple

Amendment and Response

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby timely responds to the Final Office Action dated July 31, 2008 and requests the Examiner to consider the following Amendments and Remarks:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.